

Calaveras County
EMERGENCY MEDICAL SERVICES OVERSIGHT COMMITTEE
July 15, 2010
6:00 p.m.
Board of Supervisors Chambers
891 Mountain Ranch Rd,
San Andreas, CA 95249

* * * **AGENDA** * * *

Any member of the audience desiring to address the EMSOC on a matter on the agenda: Please raise your hand at the time the item is announced by the EMSOC Chairperson. In order that all interested parties have an opportunity to speak, any person addressing the EMSOC will be limited to a maximum of 5 minutes unless the Chairperson of the EMSOC grants a longer period of time. **Public comment periods:** Matters under the jurisdiction of the EMSOC, and not on the posted agenda, may be addressed by the general public at the beginning of the regular agenda and any off-agenda matters before the EMSOC for consideration. However, California law prohibits the EMSOC from taking action on any matter that is not on the posted agenda unless it is determined to be an emergency by the EMSOC. Any member of the public wishing to address the EMSOC during the Public Comment period will be limited to a maximum of 5 minutes. **American Disabilities Act:** In compliance with the American Disabilities Act (ADA), disabled individuals requiring special accommodations to access, attend, or participate in EMSOC meetings, should contact the EMS agency office (209) 529-5085. To ensure that your request is granted, please notify this office at least one business day prior to the scheduled public meeting. **Board Agendas and Minutes:** Board agendas, minutes, and copies of items to be considered by EMSOC Committee Members is posted on the internet at the following website: www.mvemsa.com. Materials related to an item on this Agenda submitted to the EMSOC Committee Members after distribution of the agenda packet are available for public inspection at Mountain Valley EMS Agency, 1101 Standiford Ave., Suite D1, Modesto, Ca. during normal business hours. Such documents are also available online, subject to staff's ability to post the documents before the meeting.

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|--------|---|---------------------|
| | 1. Welcome & Introductions | |
| ACTION | 2. Review and Approval of Agenda | |
| INFO | 3. Correspondence | |
| ACTION | 4. Review and Approval of Minutes of April 15, 2010 | Attachment 1 |
| | 5. Public Comment Period | |
| INFO | 6. ALS Service Provider Update ALA (American Legion Ambulance), Copperopolis Fire Protection District, and Ebbetts Pass Fire District will be given the opportunity to provide an update on service since the last EMSOC meeting. | |
| INFO | 7. Response Time Report Staff will provide an update on Response Time Reports | Attachment 2 |
| INFO | 8. EMSOC Operational Area Sub-Committee Meeting Report Staff will provide a report on July 7, 2010 Sub-Committee Meeting | |
| INFO | 9. Ambulance Contract Compliance Update Staff will provide an update on Ambulance Contract Compliance | |
| INFO | 10. Communications Report Staff will provide an update on the Communications Upgrade and Maintenance of MedNet Radio Equipment in Calaveras County. | |
| INFO | 11. Local Quality Improvement Committee Report Staff will provide an update of Local Quality Improvement Committee activity. | |
| INFO | 12. Report on 12 Lead EKG Status Staff will provide a report on progress of 12 lead EKG policy. | |
| INFO | 13. EMSOC Member Comments | |
| ACTION | 14. Date and Location of Next Meeting(s) October 21, 2010 in the Board of Supervisors Chambers | |
| ACTION | 15. Adjourn | |

CALAVERAS COUNTY
EMERGENCY MEDICAL SERVICES OVERSIGHT COMMITTEE
MINUTES
April 15, 2010

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|-----------------------------------|---|
| Location: | Board of Supervisor Chambers, 891 Mountain Ranch Rd, San Andreas, California |
| Time: | 6:00 p.m. |
| Committee Members Present: | Michael Heffernan, Scott Kenley, Robin Bunch, Ann Radford, Rachelle Whiting, Melissa Cuevas, Dave Seawell, Colleen Tracy, |
| Committee Members Absent: | William Nuttall, Pieter Michels, Shirley Ryan, Clay Hawkins |
| Guests: | Alan McNany, Brian Dickson, Bryan Santos. Dan Hendricks |
| Staff: | Richard Murdock, Interim Deputy Director; Patrick Murphy, Alpine/Amador/Calaveras/Mariposa Field Liaison |

1. Welcome and Introductions

The Vice-Chair, Robin Bunch, called the meeting to order with a quorum of members at 6:00 p.m., and asked that all meeting attendees introduce themselves.

2. Review and Approval of Agenda

Richard Murdock of MVEMS Agency requested to add an emergency item to the agenda as action Item # 11a-Calaveras County Fire Line Medic Policy. The reason for it being an emergency item was that fire season would be beginning soon.

M/S/C (Heffernan/Tracy) To add and approve emergency item as Item #11a-Calaveras County Fireline Medic

Vote: Unanimous

Motion Passed

3. Correspondence

Mr. Murdock of MVEMS Agency referred to correspondence received from the Calaveras County Clerk of the Board in which Rachelle Whiting was appointed to an alternate seat on the EMSOC Committee for the Office of Emergency Services.

4. Review and Approval of Minutes of February 25, 2010

Vice-Chair Robin Bunch requested corrections be made to the minutes on Page 3, Item # b-Response from Providers. Bryan Santos is incorrect and should be changed to Brian Dickson.

M/S/C (Tracy/Heffernan) To approve minutes as amended of February 25, 2010

Vote: Unanimous

Motion Passed

5. Public Comment Period

Vice-Chair Robin Bunch reminded the public that only items not on the agenda may be discussed during the public comment period. There were no public comments.

Let the record show that Sgt. Dave Seawell arrived at 6:05 p.m.

Let the record show that Melissa Cuevas arrived at 6:08 p.m.

6. ALS Service Provider Update

a. American Legion Ambulance

Alan McNany of American Legion Ambulance reported the purchase of 6 new vehicles. These are replacement vehicles. They have a total of 18 vehicles in their fleet.

ALA has just finished signing a contract with the new State Prison in Amador County.

There is a huge event taking place at the County Fairgrounds on Memorial Day weekend. Attendance is expected to be approximately 4,000 people. ALA will be providing some staffed day cars for the entire event. The event will last from Thursday through Sunday.

b. Ebbetts Pass Fire Protection District

Brian Dixon explained how their vehicles are refurbished, and that they are currently in process of refurbishing one at a cost of approximately \$60,000. They also maintain 5 fully stocked ambulances, and have back-up vehicles.

They staff all the big events, and all the big holiday weekends.

7. Response Time Report

Mr. Murdock informed Committee members that response time reports were included in the agenda packet for the past twelve-month period for the North, South, and East Zones. The report addresses response time compliance for the months of September, October, November, December 2009, and January, February 2010.

Ebbetts Pass – East Zone - Contractual requirement is 13 minutes; their actual time was 8 minutes in September, 9 minutes in October, 10 minutes in November, 9 minutes in December, 12 minutes in January, and 8 minutes in February. Their 500-call compliance – which was for the period of June 2009 – February 2010 was 9 minutes. They ran 523 calls during this time frame.

American Legion Ambulance – North Zone- Contractual requirement is 20 minutes their actual time was 22 minutes in September, they missed the 90%ile time by 2 calls, 19 minutes in October, 18 minutes in November, 20 minutes in December, 20 minutes in January, and 19 minutes in February. Their 500-call compliance – which was for the period of October 2009 through February 2010, was 19 minutes. They ran 562 calls during this time frame.

American Legion Ambulance – South Zone-Contractual requirement is 20 minutes their actual time was 21 minutes in September, they missed the 90%ile time by 1 call, 22 minutes

in October, they missed the 90%ile time by 1 call, 20 minutes in November, December and January and 22 minutes in February, where they missed 90%ile compliance by 3 calls, their actual compliance was at 83.7%. Their 500-call compliance – which was for the period of July 2009 through February 2010, was 20 minutes. They ran 519 calls during this time frame.

8. EMSOC Operational Area Sub-Committee Meeting Report

Mr. Murdock reported on an EMSOC Operational Area Sub-Committee meeting held on April 7, 2010. In attendance was Chief Cantrell of Copperopolis Fire Dept., Chief Brian Dixon of Ebbetts Pass Fire Dept., Alan McNany of American Legion Ambulance., Sgt. Dave Sewell from the Sheriff’s Dispatch, Pat Murphy of MVEMS Agency, and Chief Joe Petrocini of Central Fire Dept. Chief Petrocini is the secretary of the Calaveras of the Calaveras County Fire Chiefs Association. The purpose of the meeting was to start discussions on public/private relationships.

a. Progress of Public/Private Partnerships

The meeting attendees began discussions of the subject matter. They brain-stormed ideas, looked at models, and decided to meet more regularly in order to research models already in existence through out the State. They will also be researching models between the fire service, and private ambulance; looking at some examples of what some smaller agencies may have gone through with regard to housing an ambulance at the fire station or having a private ambulance company EMT or paramedic work at the Fire Dept.

They also looked at the possibility of some First Responder models. However, this is only the beginning stages of discussions concerning partnerships with First Responder, ALS, and Fire Departments. There is some talk of several of these smaller departments forming a JPA. If this is the case, they would be looking at an option of having some ALS First Responders arrival prior to an ambulance.

Also, a suggestion was made regarding paramedics being placed in a QRV (Quick Response Vehicle). This QRV would be responsible for three Fire Departments.

b. Progress of Written Dispatch Agreement

Ebbetts Pass Fire has signed an agreement with the Calaveras County S.O. Dispatch. American Legion Ambulance is still in negotiations.

9. Report on Ambulance Contract from MVEMSA Board of Directors

Mr. Murdock reported that on Wednesday, April 14, 2010, the MVEMS Agency Board of Directors approved the renewal contract with American Legion Ambulance.

10. Communications Report

Mr. Murdock reminded members that at the previous meeting it was reported that a backup repeater for Med Channel 3 had failed a couple of times, especially during a storm, and power was lost to it. There was no backup battery in working condition. Thanks to Jeanne Boyce, some funding was found enabling the purchase of a Med Channel 3 replacement backup repeater battery.

Mr. Murdock spoke to Mr. Weinhold and arranged for future discussions regarding the options available to them for using the Health Net Radio as a backup for Med Net Channel in the event the Med Net Channel fails.

SGT. Rachele Whiting, representing the Office of Emergency Services, informed Committee members of current efforts in the Communications arena. She explained how they have been working on a master plan to be phased in over a period of time. Over the past two years, efforts were concentrated on obtaining funding. They have received funding through several different types of grants.

Now, they are in the middle of phase 1, and 3 towers are being equipped with microwave infrastructure for the 'Mobile Data Communications Project'. Two of the towers already exist, and 1 is under construction.

The goal is to eventually be able to link communications to all surrounding counties.

11. Local Quality Improvement Committee Report

Richard Murdock reported on a recent Local Quality Improvement Committee meeting. The Committee recommended continuing the 12 Lead EKG Pilot Study, and CPAP.

Currently, there are several policies out for review. Most of them are adult or pediatric treatment policies. Field treatment policies are approved by MVEMSA's Medical Director after he consults with the Medical Director's Counsel. After approval by the Medical Director, the policies will go to the Regional Advisory Committee, and then to MVEMSA's Board of Director's for approval.

11a. Fire Line Medic Policy

Mr. Murdock reported that this policy was requested by Chief Brian Dixon. A draft copy was forward to Mountain-Valley by Chief Dixon. Staff reformatted and made a few minor changes. Chief Dixon was invited to attend the coordinators meeting by conference call to discuss the meat of the policy. After discussion, there were some changes. Now it is ready for approval by the EMSOC Committee.

Mr. Murdock explained that basically, this policy is for the fire fighter paramedic on the engine or strike team, and gives Ebbetts Pass Fire Protection District the opportunity to use their skills as a paramedic whether at home, in San Diego, or somewhere else.

M/S/C (Heffernan/Cuevas) To approve Fire Line Medic Policy

Vote: Unanimous

Motion Passed

12. Report on 12 lead EKG Status

Mr. Murdock reported on the progress of the 12 lead EKG policy. He stated that Mountain-Valley is in the middle of this pilot study. Dr. Mackey has collected approximately 900 documents. He has only reviewed approximately 350 documents. Of those 350, he has

reviewed 8 STEMI's. Of those 8 STEMI's, 7 were in Stanislaus County, and 1 in Amador County. There have been STEMI's in Calaveras County, But Dr. Mackey has not reviewed those as yet. Once the pilot program has been completed, a spread sheet will be created with information from all the collected data.

13. Date and Location of Next Meeting(s)

The date of the next meeting will be July 15, 2010 at 6:00 p.m. in the Board of Supervisors Chambers.

14. Adjourn

M/S/C (Whiting/Cuevas) To adjourn meeting

Vote: Unanimous

Motion Passed



Mountain-Valley

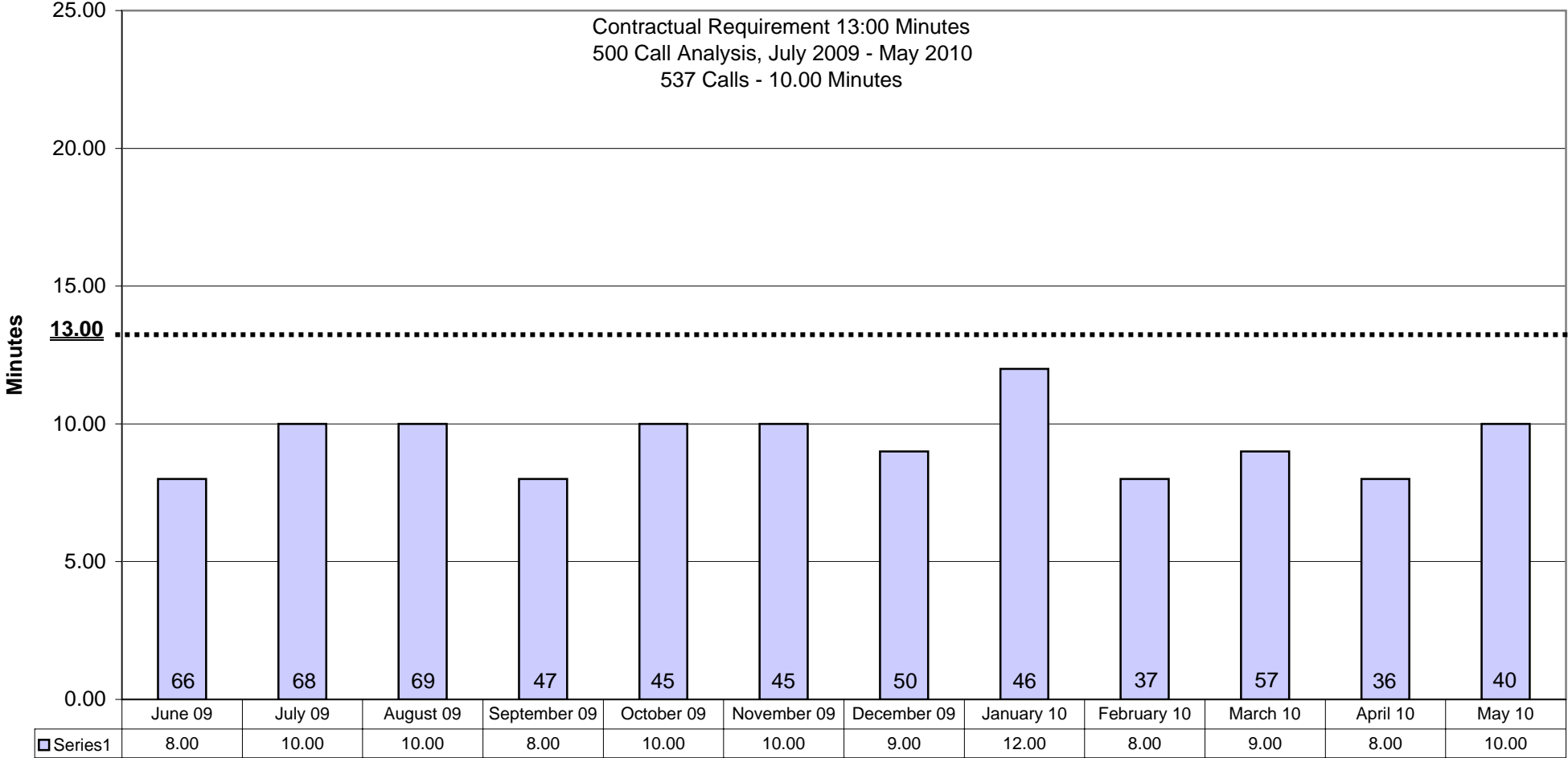
Emergency Medical Services Agency

To: Calaveras County EMSOC
From: Marilyn Smith
Date: July 6, 2010
Re: Response Time Reports

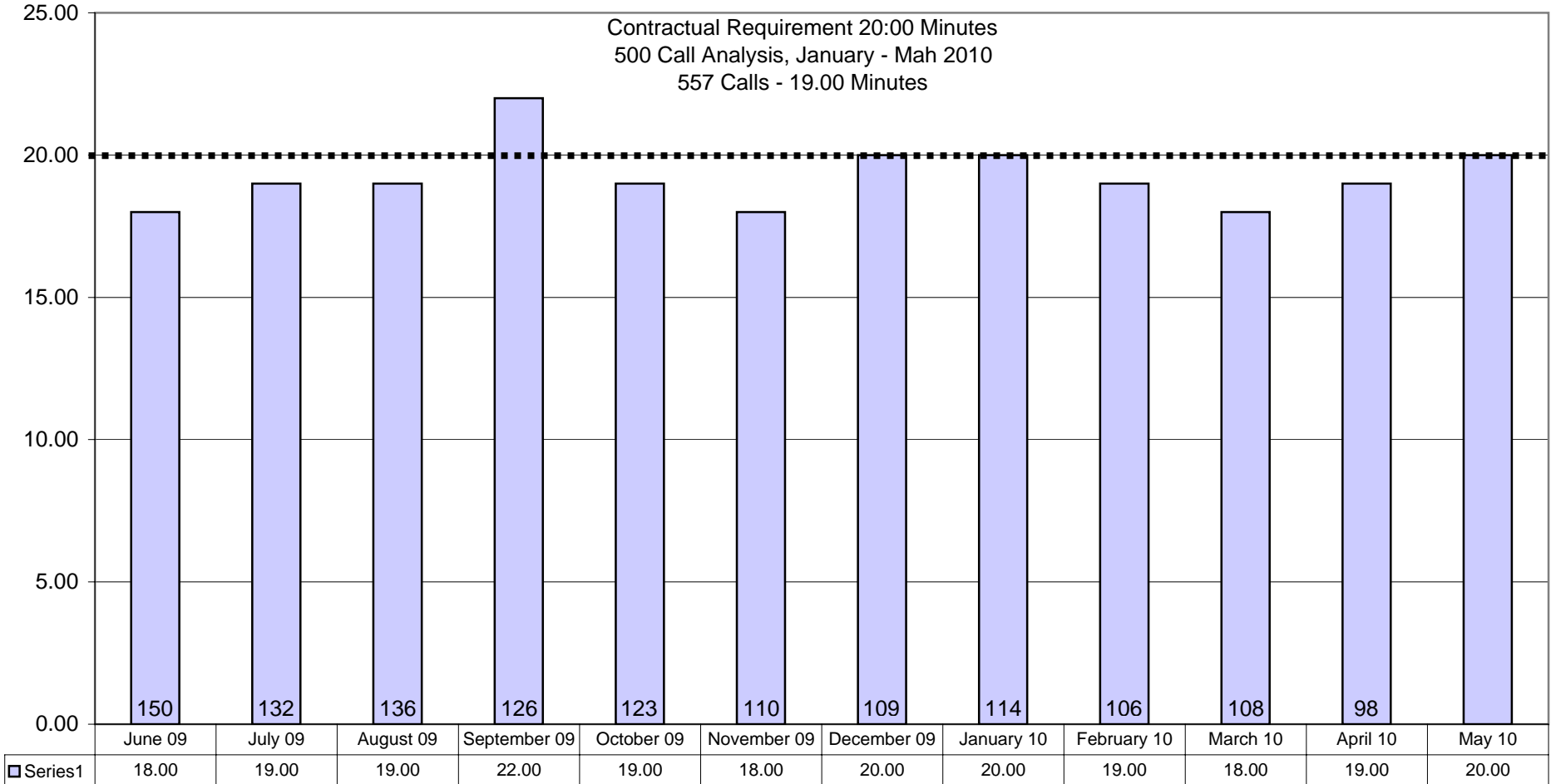
Please find attached the response time reports for the past twelve-month period for the North, South, and East Zones. These reports address response time compliance for the months of March, April, and May 2010.

- Ebbetts Pass – East Zone
 - Contractual requirement is 13 minutes; their actual time was 9 minutes in March, 8 minutes in April, and 10 minutes in May.
 - Their 500-call compliance – which was for the period of July 2009 – May 2010 was 10 minutes. They ran 537 calls during this time frame.
- American Legion Ambulance – North Zone
 - Contractual requirement is 20 minutes their actual time was 18 minutes in March, 19 minutes in April, and 20 minutes in May.
 - Their 500-call compliance – which was for the period of January through May 2010, was 19 minutes. They ran 557 calls during this time frame.
- American Legion Ambulance – South Zone
 - Contractual requirement is 20 minutes their actual time was 20 minutes in March, 20 minutes in April, and 24 minutes in May, where they missed 90%ile compliance by 2 calls, their actual compliance was at 87.7%.
 - Their 500-call compliance – which was for the period of October 2009 through May 2010, was 20 minutes. They ran 522 calls during this time frame.

**Calaveras County
East Zone
90%ile Response Times
June 2009 Through May 2010**



**Calaveras County
North Zone
90%ile Response Times
June 2009 Through May 2010**



**Calaveras County
South Zone
90%ile Response Times
June 2009 Through May 2010**

